

# Information Security Management System (ISMS) Policy

## Purpose

NEXTDC is an ASX-listed company that builds and operates next generation data centres. NEXTDC's independent facilities offer flexible, scalable colocation solutions and connectivity to government and private enterprises. NEXTDC strives to not only meet our customer requirements, but to also provide an enhanced customer experience.

NEXTDC also provides a multi-layered security access and authentication system that protects and controls access within our facilities.

## Methodology

NEXTDC recognises the importance of protecting its assets and that of our customers. To this end, NEXTDC is committed to implementing and continuously improving its Information Security Management System (ISMS) to satisfy applicable requirements of the ISO/IEC 27001:2013 standard.

## Information Security Management Objectives

NEXTDC's ISMS Policy supports the following objectives:

- Manage security risks in alignment with NEXTDC's Risk Management Policy.
- Treat and resolve security incidents and suspected vulnerabilities according to their respective nature.
- Develop and implement policies, procedures and processes to support the operations of the ISMS and clearly define roles and responsibilities.
- Provide ongoing information security awareness training for all employees to ensure that they are aware that compliance with this policy is mandatory.
- Ensure that suppliers and contractors are made aware of, and comply with NEXTDC's security requirements.
- Comply with legislative, regulatory and contractual obligations relating to information security.

## ISMS Scope

### ISMS Scope statement

"The operations and maintenance of the Data Centres operated by NEXTDC Limited"

### ISMS Scope Exclusions

The following are excluded from scope:

- Customer racks.
- Customer and third party owned equipment and services.



- Remote hands services.
- ONEDC 'Manage Users' functions.
- Customer and third party owned equipment and/or services are not included in scope, except where equipment and services are provided by a third party to support the operations and maintenance of the data centres. Examples include cabling, maintenance of the MEP and work on NEXTDC-owned networks.
- The type of rack or suite selected and the method of entry to racks and suites is the responsibility of the customer.
- Add-On Services – Remote Hands is also excluded from scope because NEXTDC act on behalf of the customer when entering racks/suites to work on the customer's equipment. As customer racks and third party equipment are excluded form scope, Add-On Services – Remote Hands is therefore also excluded from scope.
- ONEDC 'Manage Users' functions, including adding a new user and modifying user permission profiles, are excluded because it is the customer's responsibility to create, manage and modify user's profile information and access permissions.
- NEXTDC staff and functions located at Head Office and data centres which are not included in the scope are also excluded.

## Assets

The assets identified within the scope of NEXTDC's ISMS are listed in the ISMS Asset Register.